



Repair Services

The Dive Rescue International Repair Services is an example of our ongoing commitment to being the all-inclusive source for your aquatic operations team. We are dedicated to complete service. We will not only correctly and professionally service your equipment, but we will assist you by providing annual reminders for service and provide documentation of repairs or services completed so you have a thorough history for all of your critical equipment. We prefer to partner with you to make sound decisions regarding your equipment repairs and purchases. We are a factory authorized service center and will handle your maintenance and repair requests in a timely, affordable and professional manner.

Limited Warranty

Products are warranted to the purchaser by the original manufacturer to be free from defects in material and workmanship for a period set by the manufacturer. If after inspection we find the product defective in either materials or workmanship, we will repair, replace or issue credit at our discretion. We are not responsible for normal wear or defects caused by accident, misuse, alteration or improper care. Shipping charges on warranty items are the responsibility of the customer.

There are no other expressed warranties beyond the terms of this limited warranty. In no event shall any implied warranties, including fitness for a particular purpose, extend beyond terms of the warranty contained herein. In no event shall Dive Rescue International, Inc. be liable for incidental or consequential damages.

This warranty gives you specific legal rights and you also may have other specific legal rights which vary from state to state.

How to Order

The enclosed order form and price sheet will assist you in placing an order. Catalog prices should be confirmed prior to submitting an order. All purchase orders must include proper catalog item numbers and product descriptions.

Dive Rescue International has a wide variety of rescue equipment sources. If there are items you need but do not find in this catalog, give us a call. We welcome special orders and look forward to assisting you in finding those items. Call us at 1.800.248.3483 or fax your order to 970.482.0893.

Shipping Charges

Shipping charges will be added to all orders. Most orders are shipped via FedEx ground unless otherwise requested when placing the order. Fees are calculated from the shipping point of origin (Fort Collins, Colorado or the manufacturer) to your address. Call for specific shipping charges on your order.

Repair Services Include

- Full face mask service and repair
- Communication system repairs and upgrades
- Dry suit repairs and upgrades
- Inflatable boat customizing and repair
- Special express service
- Complete repair documentation
- Yearly maintenance reminders
- Custom projects

Call 1.800.248.3483 or e-mail RepairServices@DiveRescueIntl.com today to discuss your maintenance and repair needs.

Terms of Sale

1. Local, state or federal agency purchases are 2% Net 30 from date of invoicing. Accounts failing to pay an invoice within 30 days will be charged a 1.75% monthly interest rate until the account is cleared. Approved credit required.
2. Individuals may place orders and provide prepayment via C.O.D., Master Card, Visa or American Express. Many orders ship within 72 hours, while other orders may take up to 8 weeks. Call to discuss your specific order.
3. All prices subject to change without notice and do not include shipping charges.
4. Delivery to carrier constitutes delivery to purchaser. All claims for shortages or damages must be filed with carrier within ten days of receipt.
5. Merchandise may not be returned without prior approval. All authorized returns must have a return authorization number and will be subject to a 15% restocking fee. All student kits are non-returnable.
6. All payments must be made in U.S. funds only.

Program Cancellation Policy

- Cancellations received 3 weeks prior to the program start date will receive a full refund.
- Cancellations received 8-21 days prior to the program start date will receive a 50% refund.
- Cancellations received 0-7 days prior to the program start date will not receive a refund.